

FIRST & LAST MILE TRACKING

I. OVERVIEW

The Iron Data First & Last Mile Tracking system is a facilities management application used by corporate Mail, Receiving, Shipping, and Distribution departments to track the flow of physical goods throughout the organization. With First & Last Mile Tracking system you can track inbound items from receiving dock to recipient (the “last mile” of shipping), outbound items from sender to shipping dock (the “first mile” of shipping) and desk-to-desk items for accountable inter-office shipments. We utilize the same proven technologies that major carriers such as FedEx and UPS use, such as handheld computers, bar-coding, and the Internet, to meet your internal logistics needs.

II. FEATURES

All Types of Shipments

The Iron Data First & Last Mile Tracking system provides a complete solution for all types of inbound, outbound and inter-office shipments. Items to track include, but are not limited to, express mail and ground shipments, messenger items, registered and certified mail, office supply orders, rush or confidential inter-office mail, reprographics deliveries, tangible assets such as computers and AV equipment, files and file boxes, airline tickets, etc. Tracking workflows are configured to match your specific requirements.

Worldwide Desk-to-Desk Accountability

The Iron Data First & Last Mile Tracking system is a global solution. A package that originates in the US is tracked until it reaches the desk of the recipient in Asia. Tracking data is collected at pickup, through multiple hand-offs and shipment legs, even those performed by outside carriers, through delivery to the ultimate recipient. Your Mail Services staff has full visibility into all shipment stages via the same Iron Data “one-stop tracking” interface used to track external carrier shipments. Automatic email notification to package senders and recipients at any step of the internal shipping process is a key component of this offering.

Automatic Cost Center Assignment

The Iron Data First & Last Mile Tracking system will display the appropriate charge for any internal shipping transaction and assign a customer specific charge allocation code. When used in conjunction with the Iron Data Accounting and Reporting modules, the cost allocation code will also automatically be applied to the invoice file received from the carrier.

Asset Tracking

In addition to tracking shipments, the Iron Data First & Last Mile Tracking system can also be used to track organizational assets that make up the contents of many internal shipments. Location and accountability records can be maintained for tangible equipment such as computers, LCD projectors, lab gear, etc., as well as active files, file storage boxes, computer tapes, and other documents and media.

III. BENEFITS SUMMARY

Reduced Labor Costs – The Iron Data First & Last Mile Tracking system streamlines the work flow for shipping, receiving and materials management operations. These process improvement measures will create efficiencies that reduce paperwork and lower handling costs. Independent customer studies have proven there is significant reduction in labor time when this new process is compared to the old manual or partially-automated systems. Additional savings are gained through better time management. Controlling the flow allows your staff to spend less time on “back office” tasks such as searching for lost items, answering customer service calls and preparing management reports.

Lowered Freight Costs With Inter-Office Shipping – The Iron Data First & Last Mile Tracking system can dramatically reduce your freight costs. Your mail services group will be able to consolidate shipments and choose lower cost, inter-city pouch services. The “easy-to-use” shipping tool provides employees with the information they need to choose more economic alternatives for inter-office shipping. Employees will still receive the same level of service they are used to from the carriers, but at a fraction of the per-item cost.

Information Management – The Iron Data’s First & Last Mile Tracking system provides the information you need to better manage your employees, vendors, outsourcers and even your accounts payable and assets. For example, data collected on shipping and receiving activity can be used to measure employee productivity levels, monitor compliance with service level agreements and help ensure regulatory compliance in government-regulated industries.

IV. PURCHASING OPTIONS

Iron Data’s services and solutions are bundled and typically offered for a single monthly fee or on a transaction basis, depending on the client’s preferences. In certain circumstances (such as claims management and content recovery) Iron Data will price on a “gain share” basis. Our customers have found that the savings they accrue by “going beyond the audit” and employing the full range of Iron Data value added services are far greater than would be delivered from the “audit” savings scenario alone.

V. THE IRON DATA DIFFERENCE

Monitoring, controlling and optimizing enterprise-wide shipping used to be a global headache. Now, with Iron Data, it’s a cinch to audit, allocate, pay, ship, track, and analyze; all from one secure web site.

- **Multi-Mode Shipment Audit** – Accurate payment - pay only what you owe - Eliminate paper
- **Cost Allocation/GL Coding** – Increase efficiency – Reduce labor costs
- **Bill Payment & Disbursement** – No float – Avoid risk - Prompt & accurate payment
- **Business Intelligence & Reporting** – Control change - Optimize existing processes
- **Multi-Mode Claims Management** – Reduce labor costs – Includes Content Recovery
- **Desktop Shipping & Compliance** – Change enterprise shipping – Reduce freight costs
- **First & Last Mile Tracking** – Consolidate enterprise shipping – Track internal shipments & assets